



# RAPUNZELGIFTS.COM

## Return Policy

At Rapunzel Gifts we want you to be satisfied with your purchase. If you are not satisfied with your merchandise we can provide a refund of your order within 30 days of receipt of the item and if the Rapunzel Gifts Return Policy is met.

Sorry, we cannot accept returns on gift baskets, or any opened products including but not limited to: bath and body products, perfumes, creams, soaps, CDs and DVDs. Please read our Return Policy below for instructions and exceptions.

Returns will only be accepted and credit given or money refunded if ALL of the following conditions are met:

1. Items must be in original condition as shipped.
2. Notification of return is received by us within five days of your receipt of the item. Contact: [sales@rapunzelgifts.com](mailto:sales@rapunzelgifts.com).
3. Returned item is received by us within 14 days of the date you received the item. Items returned past the deadline will receive credit towards future purchases. For November-December holiday purchases, we accept returns through January 15th.
4. Customer assumes all responsibility for the safety, shipping and handling of the returned item. We suggest careful packing and insuring as the minimum precaution.
5. We do not reimburse shipping fees on returns.
6. We will not replace damaged merchandise that was shipped to you by someone other than Rapunzel Gifts. Please check your items upon receipt and before sending onto another destination.

If your package arrives damaged please either refuse the package or issue a claim with UPS or Fed-Ex. We will gladly replace your item once UPS/Fed-Ex verifies they have received your complaint and accepts responsibility for the damage.

Product Name	Qty.	Item #	Reason for Return	Unit Price	Total Price
<b>Order Number:</b>		<b>REFUND REQUESTED</b>			

Send a copy of your invoice and return items via UPS to: Rapunzel Gifts, 108 East Ave, Park Ridge, NJ 07656

**Contact us at: 201-391-0368**